



Trialworks System Requirements

	Trialworks (Workstation)	Trialworks (Server)	
Operating System	Windows 7 (Professional or Ultimate) Windows 8 (Pro) Windows 10 (Pro)	Windows Server 2008 R2 and above	
Processor	Dual Core	Quad Core, Server Grade	
Memory	2 GB minimum	8GB Minimum for dedicated server 16 GB for a shared server with at least 1GB of RAM not in use by other processes.	
Disk Space	N/A	40 GB minimum	
Display	1366x768 at 100% font size setting 1920x1080 at 125% font size setting	N/A	
Software	Microsoft Office 2010 32-bit MSI installation Microsoft Office 2013/2016 32-bit MSI/Click to run installation Corel WordPerfect 9+ (for document generation) .Net Framework 3.5	.NET 3.51 Windows Installer 4.5 Power Shell 2.0 SQL 2008/2012/2014 Express R2	
Other	Windows Active Directory Domain Outlook in Cached Mode when using Microsoft Exchange Microsoft Office 2016 Microsoft Store installation is not currently supported Using Trialworks over a VPN is unsupported. Workstations utilizing a VPN and experiencing unique behavior will not be supported.	Windows Active Directory Domain	
	Trialworks Hosted	Trialworks Mobile App	Trialworks Search
Operating System	Windows 7 (Professional or Ultimate) Windows 8 (Pro) Windows 10 (Pro)	Windows Server 2008 R2/2012/2016 or Window 7 Pro (or Ultimate)/ Windows 8 Pro/Windows 10 Pro	Windows Server 2012 R2/2012/2016

Processor	N/A	N/A	Server grade, Quad core for dedicated server, hexa core for the shared server Clock speed 2.5GHz or above
Memory	N/A	N/A	16 GB minimum
Disk Space	N/A	N/A	N/A
Display	1366x768 at 100% font size setting 1920x1080 at 125% font size setting	Microsoft .NET Framework 4.0 – Extended SQL 2008/2012/2014 Express R2 IIS 6 or later with ASP.Net	N/A
Software	N/A	.Net Framework 4.0 (or any newer update that is backwards compatible with 4.0) Active Directory user TWAPP (member of Domain Users, IIS_WPG/IIS_USRS)	.NET 3.51 Windows Installer 4.5 Power Shell 2.0
Other	A computer with a stable internet connection. Our Trialworks Hosted services can work from MAC and Linux machines, but we do not provide technical support for those operating systems. Be sure you can use Remote Desktop (or similar), your printers, and peripherals. We do not guarantee that all printers will work with our systems. There are limitations to the Microsoft Remote Desktop Easy Print services which attempt to match drivers for your device.	Static Public IP HTTP/HTTPS enabled (Ports forwarded to web server for access outside network) IIS 7 or later with ASP.Net Web server joined to same Active Directory Domain as SQL Server Active Directory user “TWAPP” (Member of Domain Users and IIS_WPG/IIS_USRS)	IIS 7.0 or later Active Directory user “TWSearch” (Member of Domain Users and local administrators group of servers) No other website on server using port 80
Bandwidth	Upload Speed: 1 Mbps per user	N/A	N/A

Please note that larger data sets, such as tens of thousands of cases and documents can require more memory, storage, and processing power than the requirements listed below may support. Please contact your sales representative to request information for support with larger data sets.