

## SYSTEM REQUIREMENTS

|                     | TrialWorks (Workstation)   | TrialWorks (Server)  |
|---------------------|--|--|
| Operating<br>System | Windows 7 (Professional or Ultimate)<br>Windows 8 (Pro)<br>Windows 10 (Pro)  | Windows Server 2008 R2 and above   |
| Processor           | Dual Core  | Quad Core, Server Grade (TrialWorks Only) if adding TWSearch see below   |
| Memory              | 2 GB minimum   | 8GB Minimum for dedicated server<br>16 GB for shared server with at least 1GB of RAM not<br>in use by other processes. |
| Disk Space          | N/A  | 40 GB minimum  |
| Display             | 1366x768 at 100% font size setting<br>1920x1080 at 125% font size setting  | N/A  |
| Software            | Microsoft Office 2010 32- bit MSI installation<br>Microsoft Office 2013/2016 32- bit MSI/Click<br>to run installation<br>Corel WordPerfect 9+ (for document<br>generation)<br>.Net Framework 3.5 | .NET 3.51<br>Windows Installer 4.5<br>Power Shell 2.0<br>SQL 2008/2012/2014 Express R2                                 |
| Other               | Windows Active Directory Domain Outlook in Cached Mode when using Microsoft Exchange Microsoft Office 2016 Microsoft Store installation is not currently supported                               | Windows Active Directory Domain  |

|                     | TrialWorks Hosted   | TrialWorks Mobile App  | TrialWorks Search                   |
|---------------------|---|--|-------------------------------------|
| Operating<br>System | Windows 7 (Professional or Ultimate) Windows 8 (Pro) Windows 10 (Pro) | Windows Server 2008<br>R2/2012/2016 or<br>Window 7 Pro (or<br>Ultimate)/ Windows 8<br>Pro/Windows 10 Pro | Windows Server 2012<br>R2/2012/2016 |

| Processor  | N/A  | N/A  | Server grade, Quad core for<br>dedicated server, hexa core<br>for shared server<br>Clock speed 2.5GHz or<br>above   |
|------------|--|--|---|
| Memory     | N/A  | N/A  | 16 GB minimum   |
| Disk Space | N/A  | N/A  | N/A   |
| Display    | 1366x768 at 100% font size setting<br>1920x1080 at 125% font size setting  | Microsoft .NET Framework 4.0 – Extended  SQL 2008/2012/2014 Express R2  IIS 6 or later with ASP.Net  | N/A   |
| Software   | N/A  | .Net Framework 4.0 (or any newer update that is backwards compatible with 4.0)  Active Directory user TWAPP (member of Domain Users, IIS_WPG/IIS_USRS)   | .NET 3.51<br>Windows Installer 4.5<br>Power Shell 2.0   |
| Other      | A computer with a stable internet connection.  Our TrialWorks Hosted services can work from MAC and Linux machines, but we do not provide technical support for those operating systems. Be sure you can use Remote Desktop (or similar), your printers, and peripherals.  We do not guarantee that all printers will work with our systems. There are limitations to the Microsoft Remote Desktop Easy Print services which attempt to match drivers for your device. | Static Public IP HTTP/HTTPS enabled (Ports forwarded to web server for access outside network) IIS 7 or later with ASP.Net Web server joined to same Active Directory Domain as SQL Server Active Directory user "TWAPP" (Member of Domain Users and IIS_WPG/IIS_USRS) | IIS 7.0 or later Active Directory user "TWSearch" (Member of Domain Users and local administrators group of servers) No other website on server using port 80 |
| Bandwidth  | Upload Speed: 1 Mbps per user  | N/A  | N/A   |

Please note that larger data sets, such as tens of thousands of cases and documents can require more memory, storage, and processing power than the requirements listed below may support. Please contact your sales representative to request information for support with larger data sets.